Questions Asked During Live Webinar Broadcast

Practice Management, Administration, and Operation in the SUD Field, Part 1: Monitoring Quality Clinical Documentation in Addiction Treatment
Friday, February 23, 2024

1. What is your opinion on the use of AI and ethics when using some of these automated systems as AI collects, stores, and uses this data?
   a. AI can actually play a valuable role in organization’s ability to enhance their efficiency in quality monitoring programs. The ethical considerations are to ensure that privacy and data protections are in place to minimize bias in algorithms. There are many online platforms and programs that can consolidate data within specific EMR systems to collect, store and help users interpret the data. Microsoft has great AI programs to help address these particular needs.

2. Balancing time with patient care and other priorities is always a challenge! Do you have any tips on how to make clinical chart reviews as quick and painless as possible?
   a. Schedule smartly!! That means, if you know you have a certain number of charts to review in a specific timeframe; schedule your time smartly! Divide the number of charts vs the number of weeks to ensure that you are dedicating time each week to ensure that you are able to maximize your schedule to ensure you meet your deadline. Also, delegate out when available and applicable! Identify those leaders within your various departments that are able to assist with ensuring that the chart audits are reviewed timely and efficiently. Always plan ahead, think of PTO, meetings, etc that may consume your daily schedule and build in time to focus on these specific tasks. This helps to prevent last minute/end of the month challenges in order to ensure compliance.