

# MELINDA ENG KUOCH

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## EDUCATION

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**University of Southern California**  
Master of Social Work Candidate

*Aug 2015 – Present*  
**Dean's Leadership Scholar**

**University of California, Irvine**  
Bachelor of Arts, Psychology

*Sept 2009 – Sept 2012*  
**Summa Cum Laude**

## PROFESSIONAL WORK EXPERIENCE

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**Heart of Los Angeles (HOLA)**

*Los Angeles, CA*

**Master of Social Work Intern**

*Sept 2015 to Present*

- Provide weekly individual therapy sessions to eight at-risk youth between the ages of seven- to sixteen-years-old
- Facilitate and guide two empowerment support groups for middle school and high school girls
- Actively participate in weekly supervision and tri-weekly counseling case conferences in an open and collaborative manner

**Mental Health America of Los Angeles, Homeless Innovations Project**

*Long Beach, CA*

**Mental Health Worker**

*Jan 2014 to July 2015*

- Outreached, engaged, and provided community-based case management for individuals affected with chronic homelessness as part of an integrated mobile health team (IMHT) in an assertive community treatment (ACT) model
- Collaborated with a multidisciplinary team to address physical health, mental health, substance abuse, and residential barriers to member's life enhancement for 80+ members in a harm-reduction, recovery-oriented method of care
- Provided intensive case management, plan development, and rehabilitative services for an individual caseload of 15+ members

**AmeriCorps, Community HealthCorps Navigator**

*Long Beach, CA*

**The Children's Clinic, Patient Services Advocate**

*Sept 2012 to Aug 2013*

- Developed, implemented and evaluated four waiting room education programs to 1,000+ underserved patients
- Created and designed eight interactive health promotion activities for medically at-risk children and families
- Coordinated community events to promote healthy lifestyles, community service, and behavioral health

## COMMUNITY VOLUNTEER WORK

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**Cambodian Health Professionals Association of America**

*Long Beach, CA*

**Intern**

*Sept 2013 to Dec 2013*

- Assessed organizational needs, recruited and trained potential volunteers, and organized local community health events
- Assisted the non-profit in raising funds for yearly medical missions and designed various flyers and print materials
- Provided advocacy for the medically underserved Long Beach community and oversaw 30+ volunteers

**Hearts Without Boundaries**

*Long Beach, CA*

**Intern**

*Aug 2012 to Aug 2013*

- Initiated marketing and social media campaigns, created monthly newsletters, and coordinated fundraising events to promote the mission of the non-profit organization
- Assisted in raising \$21,000+ to provide heart surgeries for children in Cambodia
- Networked and connected the organization to 18+ student organizations, hospitals and clinics in the U.S. and Cambodia

**Cambodian Awareness Organization's (UCI) 2<sup>nd</sup> Annual Medical Mission**

*Phnom Penh, Cambodia*

**Volunteer**

*Sept 2011*

- Initiated a one-year fundraising campaign to raise money and donations for underserved communities in Cambodia
- Raised over \$3,000 in medical supplies, school supplies and monetary funds for five underserved provinces
- Traveled to Cambodia and donated supplies, networked with six hospitals and schools, and held discussions with villagers regarding medical care, substance use, and behavioral health

**SAGE Scholars 4 Scholars Tutoring at Godinez High School**

*Santa Ana, CA*

**Volunteer**

*Feb 2011 to June 2012*

- Tutored local at-risk high school youth in four different academic disciplines and mentored students to pursue higher education
- Held over 25 academic and mentoring workshops covering the FAFSA, CAHSEE, and college application process
- Monitored the progress of 30+ students per academic quarter

**The Cambodian Family***Santa Ana, CA***Volunteer***Sept 2010 to June 2012*

- Assisted with community health fairs promoting healthy lifestyles for the immigrant and refugee minority population
- Helped organize high school outreach events and college fairs for at-risk youth in the local community
- Initiated two campus tours, three fundraisers, and two after-school youth events

**Autumn Years Alzheimer's Home***Costa Mesa, CA***Volunteer***June 2010 to June 2012*

- Coordinated activities with Alzheimer's patients to stimulate mental exercise and functioning
- Maintained close relationships with Alzheimer's patient family members to provide emotional support
- Worked in conjunction with the Alzheimer's Association to help fundraise for Alzheimer's care and research

**LEADERSHIP EXPERIENCE****Asian Pacific Islander Social Work Caucus, University of Southern California***Los Angeles, CA***Scholarship Reception Logistics Head (2015-Present), Co-Chair Elect (2016-2017)***Sept 2015 to Present*

- Assess event needs, hold biweekly planning meetings, and delegate tasks to 12+ committee members
- Assisted in fundraising over \$10,000 to date towards the API Scholarship Fund

**Khmer Alumni Association***Long Beach, CA***Commissioner of Alumni Networking (2013-2014), Member (Present)***June 2013 to Present*

- Collaborated with six advisory team members to execute seven events organizing 30+ student and community organizations to engage in community dialogue
- Managed a database of 200+ college alumni to facilitate organizational correspondences, provide information about upcoming community events, and recruited individuals to participate in community activities

**Cambodian Awareness Organization, University of California, Irvine***Irvine, CA***President (2011-2012), External Public Relations Officer (2010-2011)***June 2010 to Sept 2012*

- Connected and maintained communication with more than seven club chapters in California and networked with 25+ businesses and community organizations
- Restructured club meetings, doubled membership, organized over five community service and high school outreach events, and helped coordinate two charity culture shows raising over \$4,500 combined

**Psychology Student Association, University of California, Irvine***Irvine, CA***Fundraising Officer (2011-2012), Member (2010-2011)***Sept 2010 to June 2012*

- Held sales and fundraising events to raise money for psychological research
- Spearheaded and led a fundraising committee to raise \$600+ within a school year

**RESEARCH EXPERIENCE****Department of Emergency Medicine, LAC+USC Medical Center***Los Angeles, CA***Research Assistant***July 2013 to Aug 2014*

- Assisted the Psychiatric Medical Administration in studying the genetics of posttraumatic stress disorder
- Prepared clinical interview materials, entered research data via SPSS, maintained Excel spreadsheets, and contacted patients for follow-up appointments

**Office of Equal Opportunity and Diversity, University of California, Irvine***Irvine, CA***Research Intern***June 2012 to Sept 2012*

- Researched health care disparities and stigmas across different cultures/communities in a confidential environment
- Assisted in developing, implementing, and evaluating diverse health practices of two health care diversity programs
- Designed and created materials, logos, and creative projects for the office

**Memory, Attention, and Perception Laboratory, University of California, Irvine***Irvine, CA***Laboratory Assistant***June 2011 to Sept 2012*

- Recruited and facilitated over 500 learning and attention experiments on undergraduate students through MATLAB
- Scheduled appointments, provided informed consent, and maintained communication with all research participants

**Neuropsychiatric Center, University of California, Irvine Medical Center***Orange County, CA***Biomedical Student Researcher***June 2011 to Sept 2012*

- Researched gating abnormalities in patients afflicted with schizophrenia or bipolar disorder and conducted follow-up studies on first-degree relatives of afflicted patients.
- Administered electroencephalograms (EEGs) on patients, employed neurodiagnostic questionnaires, and conducted neuropsychological battery tests

## **TEACHING EXPERIENCES**

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### **SSARC Speak Out: Public Speaking Series, University of California, Irvine**

*Irvine, CA*

#### ***Speak Out Program Associate Manager***

*March 2011 to June 2011*

- Co-taught a skill-and-practicum based weekly seminar to 17+ students and provided individual feedback and assessments
- Prepared course materials and skills training in public speaking covering five different topics and four speaking opportunities

## **BUSINESS AND MARKETING SKILLS**

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### **UCSF Multicultural Resource Center, University of California, Irvine**

*Irvine, CA*

#### ***Business and Marketing Planner***

*April 2012 to June 2012*

- Collaborated with seven students to create a business and marketing plan for the upcoming UCSF Multicultural Resource Center
- Researched faculty and student body profiles, developed diverse marketing strategies, and created potential logos and online advertisements

## **AWARDS, HONORS, AND PROFESSIONAL AFFILIATIONS**

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- Phi Alpha Honor Society Omicron Epsilon Chapter (Feb 2016 – Present)
- Dean's Leadership Scholarship Recipient (Aug 2015 – Present)
- Cambodia Town, Inc. Council Member (June 2014 – Aug 2015)
- Summa Cum Laude (Spring 2012)
- Psychology Honors Program Recipient (Fall 2011)
- Magnificent Obsession Scholarship Recipient (Fall 2011 – Spring 2012)
- Social Science Academic Resource Center Certificate in Public Speaking (Winter 2011)
- UCI SAGE (Student Achievement Guided by Experience) Scholar (Winter 2011)
- Dean's Honor List (Fall 2009 – Spring 2012)

## **SKILLS**

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**Computer:** Expert skills in Microsoft Office, Adobe Photoshop, Welligent, and IHOMS, Intermediate skills in SPSS, Basic skills in Epic Hyperspace, Adobe Dreamweaver, and Google Analytics

**Certifications:** UCI Social Science Academic Resource Center Certificate in Public Speaking, Motivational Interviewing, Adult and Pediatric First Aid/CPR/AED

**Trainings:** Affordable Care Act, Diversity in Medicine, DSM IV, HIPAA, Human Subjects, Self-Sufficiency Calculator

**Languages:** Working proficiency in Khmer