

# JOHAN FERNANDEZ

## ADDRESS

118 Judy Drive, Keasbey NJ 08832

## E-MAIL

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## PHONE

732.423.4824

## EXPERIENCE

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### *Certified Application Counselor / Educator*

#### **Planned Parenthood**

Morristown, NJ

October 2014 – Present

- Assist individuals in completing the application for health insurance including assisting in the selection of a Qualified Health Plan and providing information about tax credits and subsidies, while maintaining accurate documentation.
- Coordinate, plan, and facilitate internal and external community education sessions related to enrollment in New Jersey.
- Work closely with the Planned Parenthood Health Center and Outreach staff to identify and develop opportunities and tools for patient and community education about enrolling in New Jersey FFE.

### *Human Service Specialist Intern / Nurturing Parenting Instructor*

#### **Multicultural Community Services**

Edison, NJ

September 2014– Present

- Assist families involved with the Division of Child Protection and Permanency to improve their overall wellbeing and decrease the risk for child abuse by providing assessments, case management, supervised visitations, as well as advocating and linking families to resources.
- Prepare teaching material for Parenting Support Training and Support Service session

### *Team Lead / Bi-lingual Certified Application Counselor*

#### **Cognasante LLC**

Basking Ridge, NJ

October 2013– May 2014

- Worked directly with the New Jersey Site Supervisor in coordinating and monitoring the work of 30 certified application counselors, supervising progress, while maintaining accurate documentation of enrollment outcomes.
- Conducted one-on-one/group outreach and enrollment services to beneficiaries of qualified healthcare plans.

### *Case Manager / Eligibility Analyst*

#### **ReNew Jersey Stronger**

Freehold, NJ

May 2013– September 2013

- Responsibilities included case management monitoring, coordination, and processing of applications of qualified/eligible applicants for disaster recovery grants and loan assistance related to Hurricane Sandy.

## EDUCATION

### *Master of Social Work*

#### **Rutgers School of Social Work**

New Brunswick, NJ 08901

GPA, 3.833

May 2016

### *Bachelor of Arts, Criminal Justice Minor, Sociology*

#### **Rutgers, The State University of**

New Jersey

New Brunswick, NJ 08901

May 2013

## SKILLS/CERTIFICATIONS

- Proficient in Spanish
- Excellent organization and time management; detail oriented
- Ability to remain calm in fast paced and stressful environments
- Experience developing and facilitating training sessions
- Excellent inter-interpersonal skills
- Certified Application Counselor – Healthcare Market Place
- Certified Nurturing Parenting Instructor

## RELATED COURSEWORK

- Social Work Practice I - Individuals, Families and Groups
- Psychopathology
- Methods of Social Work Research I
- Diversity & Oppression
- Social Welfare Policy and Services I
- Human Behavior and the Social Environment
- Social Work Practice II - Organizations and Communities