

Conflict Resolution for Clients and Professionals

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Price: Education is FREE to all professionals

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Description: *Conflict Resolution for Clients and Professionals* is a skilled-based therapeutic educational training that is focused on the brain, specifically how it works in conflict and how to affect the quality of recovery in relationships. The tools outlined in the presentation, produced in partnership with Orion Healthcare Technology, have been designed to help reduce relapse and sustain recovery of adult and adolescent substance use, abuse and dependent persons by improving their conflict resolution knowledge, attitudes and skills. At the end of the live presentation, participants will be able to ask questions of the presenter and receive immediate answers.

Learning Objectives:

As a result of participating in this webinar, you will be able to:

- Effectively translate to alcohol/drug clients conflict resolution, communications skills and types of healthy communication;
- Use and understand the conflict mode instrument;
- Relate conflict resolution styles to family of origin; and
- Better manage relationships and help relate these steps to resolving conflict.

Presenter:



[Cynthia Moreno Tuohy, NCAC II, CCDC II, SAP](#) , is the Executive Director of NAADAC, the Association of Addiction Professionals. She previously served as the Executive Director of Danya Institute and the Central East Addiction Technology Transfer Center. Prior to this she was the Program Director for Volunteers of America Western Washington, serving homeless populations and dealing with the co-occurrence of poverty and substance abuse issues. In addition, she has been the administrator of multi-county, publicly funded alcohol/drug prevention/ intervention/ treatment centers with services ranging from prenatal care to the serving the elderly for over 20 years. Moreno Tuohy has been a trainer in Domestic

Violence/Anger Management and Conflict Resolution for over 19 years as well as an International, National and State trainer in a variety of topics. She has served as President of NAADAC, Certification Board Commissioner, International Chair, Treasurer and Legislative Chair for NAADAC. Moreno Tuohy has also written training components and manuals regarding: Working with adolescents, adults, seniors, school intervention, involuntary commitment, community mobilization, intensive outpatient and continuing care, impaired driver programs, EAP and gang intervention/treatment.

Who Should Attend:

Addiction professionals, employee assistance professionals, social workers, mental health counselors, professional counselors, psychologists and other helping professionals that are interested in learning about addiction-related matters.

Technology Partner

This webinar is produced in partnership with Orion Healthcare Technology.



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